

At **TOCC**, we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you visit our website, register for our events, or participate in our chess programs. By using our website or engaging with our services, you agree to the collection and use of information in accordance with this policy.

## 1. Information We Collect

We may collect the following types of information from you:

- **Personal Identification Information:** This includes your name, email address, phone number, billing address, and other details necessary for event registration or communication.
- **Payment Information:** We collect payment details when you register for events or make purchases related to our chess programs, which may include credit card numbers, billing addresses, etc. (Note: Payment information is processed through secure, third-party payment processors and is not stored by us).
- **Event Participation Data:** Information related to your participation in chess tournaments, lessons, or events, such as scores, rankings, and feedback.
- **Usage Data:** We collect non-personal data automatically when you visit our website, such as IP addresses, browser type, device type, and browsing activity.

## 2. How We Use Your Information

We use the information we collect for the following purposes:

- **To Process Your Registrations and Payments:** To confirm and manage your participation in our events, programs, or retreats.
- **To Communicate with You:** To send you event-related updates, newsletters, important notices, and promotional materials about upcoming chess events or new offerings.
- **To Improve Our Services:** We use data to enhance our programs, events, website experience, and customer support.
- **To Comply with Legal Obligations:** To fulfill legal requirements, prevent fraud, and ensure safety during our chess events.

## 3. How We Share Your Information

We respect your privacy and do not sell your personal information to third parties. However, we may share your information in the following cases:

- **With Trusted Service Providers:** We may share your information with trusted third-party vendors who assist us in organizing events, processing payments, or communicating with you. These service providers are required to use your data only for the purposes outlined in this policy and to protect your privacy.
- **For Legal Reasons:** We may disclose your information to comply with legal obligations or in response to lawful requests by public authorities (such as a court or government agency).

#### 4. Data Protection and Security

We take the security of your personal data seriously and have implemented reasonable administrative, technical, and physical safeguards to protect your information from unauthorized access, alteration, or disclosure. However, no data transmission over the internet can be guaranteed as 100% secure, and we cannot ensure the absolute security of your data.

#### 5. Your Privacy Rights

You have certain rights regarding your personal information, including:

- **Access:** You can request access to the personal data we hold about you.
- **Correction:** You can update or correct your information if it is inaccurate.
- **Deletion:** You can request the deletion of your personal data, subject to any legal obligations we may have.
- **Opt-out of Marketing:** You can opt out of receiving marketing communications at any time by following the unsubscribe instructions in our emails or contacting us directly.
- **Data Portability:** You can request a copy of your personal data in a machine-readable format.

To exercise any of these rights, please contact us at:

[Email Button](#)

#### 6. Collection of Minors' Information

We do not knowingly collect or solicit personal information from individuals under the age of 13. If you are a parent or guardian and believe we have collected such information, please contact us immediately so we can remove the data.

#### 7. Cookies and Tracking Technologies

Our website may use cookies and similar tracking technologies to enhance your experience. Cookies are small files stored on your device that help us improve website functionality,

personalize content, and analyze website traffic. You can manage your cookie preferences through your browser settings.

## **8. International Transfers of Data**

If you are accessing our website or services from outside of the United States, please be aware that your information may be transferred to, stored, and processed in countries other than your own. By using our services, you consent to this transfer and processing.

## **9. Changes to This Privacy Policy**

We reserve the right to update or modify this Privacy Policy at any time. Any changes will be posted on this page with an updated effective date. We encourage you to periodically review this policy for any updates.

## **10. Contact Us**

If you have any questions about this Privacy Policy or how we handle your data, please feel free to reach out to us:

[Email Button](#)

Thank you for trusting **TOCC**.. We are committed to ensuring that your experience is safe, enjoyable, and respects your privacy.

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